

Webinar on

# Workplace Bullies & Abrasive Leaders: Why They Act That Way And How To Help Them Stop

# **Learning Objectives**

How to use the survival dynamic (fight or flight) as a lens to understand and empathize with abrasive people

A coaching method has proven to help abrasive leaders change, and ensure a better work environment

What drives people to engage in bullying or aggressive behavior at work

The three steps of intervention to help abrasive leaders change their way



This webinar, will be giving you tools to identify abrasive leaders and ultimately help them stop acting the way they do. This method has been proven time and time again, and I have used it personally with my clients.

### **PRESENTED BY:**

Catherine M. Mattice Zundel, MA, SPHR, SHRM-SCP is President of consulting and training firm, Civility Partners, and has been successfully providing programs in building positive workplaces since 2007. Her clients include Chevron, the American Red Cross, the military, several universities and hospitals, government agencies, small businesses, and nonprofits.

**On-Demand Webinar** 

**Duration: 60 Minutes** 

Price: \$200



# **Webinar Description**

They overreact, they are controlling, they make threats and humiliate others... they are bullies, abrasive leaders, or workplace meanies. While they may be valuable to your organization given their ability to drive results, they also cost your organization in lowered morale, increased absenteeism, and in retaliation against you, the employer. Learn why abrasive people act this way (hint, it's not because they are evil psychopaths) and how to make them stop with a tried and true method that really works.

The fact is that workplace bullying is real, and it occurs more than you think. In a CCL survey, 74% of successful executives said that they had an intolerable boss. Odds are, someone in your organization qualifies as an abrasive leader or a workplace meanie. While these people are by no means evil or psychopaths, they can really hurt your organization. They can increase turnover, affect productivity, increase liability, and ultimately hinder employee engagement. In this webinar, I will be giving you tools to identify abrasive leaders and ultimately help them stop acting the way they do. This method has been proven time and time again, and I have used it personally with my clients. Trust me, it works.



# Why Should Attend?

By attending this webinar, you will be taking strides towards making your work a better place. I have provided tangible action items for you to take back to your organization so that you can increase engagement, productivity, and perform better financially. Workplace bullies aren't evil, they just need a little help, and that's where you come in.





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